

 SILVERSEA®

Setting Sail Guide

Information for your upcoming
voyage onboard *Silver Moon*



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Prior to your voyage

MY SILVERSEA

Upon receiving your booking confirmation, you will be able to access your "My Silversea" personal login area at www.my.silversea.com.

This platform allows you to conveniently create or update your profile and preferences, pre-reserve your onboard activities and access a host of additional features.

Reservations opening date for reference, :

- Speciality restaurant dinner reservations can be requested from 120 days and up to two days prior to departure;
- Beauty, spa and fitness services can be booked starting from 180 days and up to two days prior to departure;
- Shore excursions are available for reservation as soon as you confirm your voyage you can select your preferred shore excursions.

If you are a member of the Venetian Society, Silversea's guest loyalty club, you can keep track of your past voyage history by logging into "My Silversea."

SPECIAL OCCASIONS

If you are celebrating a birthday, anniversary, honeymoon or other special occasion during your voyage, we will be delighted to celebrate the event with you. Please indicate your special occasion on your Guest Information Form in MySilversea or have your travel agent advise us at least four weeks before departure.

SPECIAL DIETARY REQUIREMENTS

Silversea will make every attempt to accommodate guests with special dietary requirements. If you have any special needs, please note them on the Guest Information Form or have your travel agent fax Silversea Special Services (+ 1 954-759-5049) or email: specialservices@silversea.com at least 120 days before sailing. Extra charges might apply.

AIR INFORMATION

If you have purchased a Door-to-Door fare, we kindly ask you to check your air schedule and ticket names upon receipt to ensure all information is correct. We also recommend that you contact the air carrier 72 hours prior to your flight to verify flight times. Changes to your flights/itinerary may not be possible after your ticket has been issued without incurring modification and/or service fees, or being required to purchase new air tickets at your own expense. To secure your preferred seat(s), we recommend you contact your travel advisor and/or the airline directly.

All fees charged by the air carrier for advance seat reservation are your responsibility. We regret that Silversea is unable to guarantee reserved airline seats. If you have any dietary restrictions or require a special meal, please be sure to advise the airline, or Silversea, at least 48 hours prior to your scheduled flight departure.

If you have purchased flights and transfers independently, you should allow a minimum of four hours between the ship's arrival/departure time and your flight arrival/departure time. (There are exceptions, please contact your travel advisor or Silversea.) This will allow for unexpected delays including, but not limited to, disembarkation formalities, transfer time to/from the airport, two to three hours for flight check-in, customs/immigration formalities, unanticipated scheduled air or charter flight delays, and baggage claim/transfer.

Guests requiring wheelchair assistance should notify Silversea in advance to ensure appropriate transportation and/or accommodation arrangements are made.

If your flight is delayed beyond your ship's departure time, please contact one of Silversea's offices immediately at:

Miami Florida Office: + 1 800 722 9955 or + 1 954 522 2299

London Office: + 44 (0) 844 770 9030

Sydney Office: + 61 (02) 9255 0600

Additional local contacts:

U.S. + 1 786 275 7089

U.K. +44 134 426 7961

Should you need to contact the ship, you can dial the number below. Please be aware this is a satellite telephone number therefore higher charges may apply.

SILVER MOON Reception: +1 786 605 5749

PRIVATE EXECUTIVE TRANSFERS

Silversea, in partnership with Blacklane offers chauffeured transportation from the guests' home to their departure airport and return service (home) at the end of their vacation.

Silversea is committed to extending its luxury and high service to guests' front door as an essential part of the Silversea Door-to-Door experience. This service is included on Silversea's "Door-to-Door All-Inclusive Fares".

Prior to your voyage — continued

These transportation services are not operated by Silversea. Guests choosing to accept this service must complete their booking and agree to the terms and conditions provided by Blacklane on www.blacklane.com or their mobile application.

Silversea will cover the cost of a pre-determined distance, up to 50 miles. Should the distance of the trip be longer than the covered mileage guests will be able to pay for the additional miles directly with Blacklane. Silversea is unable to quote the cost of the added mileage in advance as those vary. Guests must plan their pick up accordingly based on flight departure and arrival scheduled. Silversea will not be responsible for any delays, which could cause a guest to miss their flight and/or their cruise. Guests who are unable or choose not to utilize these services can request a non-use credit to their agent (100 USD / 85 EUR / 75 BPS / 125 CAD / 125 AUD per person). Blacklane executive transfer service may not be available in all cities, visit Blacklane.com to learn about their service coverage.

HOTEL AND GROUP TRANSFERS

Our all-inclusive Door-to-door fare may include a pre or post-cruise hotel night depending on Silversea's air programme flight schedule and group transfers between airport, hotel and pier.

Additionally, Silversea offers optional pre- and post-hotel and transfer arrangements. Please contact Silversea or your travel agent for availability and details.

If you purchased transfers directly with Silversea, you must provide your flight schedule at least 21 days in advance to ensure proper transfer arrangements.

CUSTOMS

Before departing, please consider registering your valuables (e.g. jewellery, cameras, electronic equipment, etc.) with U.S. customs. Although this is not a requirement, it will help to prevent delays in clearing customs upon your return to the U.S. For further information, please consult your travel agent or visit the U.S. Customs Services' website at www.cbp.gov and click on "Travel". If you are not a U.S. resident, contact your local customs office.

EMBARKATION

Embarkation times, port location and terminal name are included in your final voyage documents. Kindly ensure you have updated all your passport information in your MySilversea account. For customs and immigration purposes, you are required to be onboard at least 90 minutes before the ship's departure to meet governmental clearance requirements. Guests arriving too close to the ship's departure could be denied boarding. Once you arrive at the terminal, you will need to show your Silversea voyage documents and your passport. We strongly recommend you keep all necessary documents at hand in your carry-on bag.

MEDICAL INFORMATION

SPECIAL ASSISTANCE

Please note that you are required to complete the special assistance questionnaire found in My Silversea, Guest information Form, Special requests Tab at Silversea.com.

HEALTH QUESTIONNAIRE

During the boarding process, you will be asked to complete a health acknowledgment form.

INOCULATIONS

Generally, inoculations are not required in most areas where Silversea travels. However, any requirements that may apply are subject to change so we recommend you verify current guidelines with your travel agent before departure. Please note that when travelling to countries which do require vaccinations, written verification will be needed. Before taking any trip overseas, it is wise to check with your doctor, especially if you are under a doctor's care.

PREGNANCY

Silversea's policy regarding pregnancy is derived from the Cruise Lines International Association endorsement of the American College of Emergency Physicians Health Care Guidelines for Cruise Ship Medical Facilities. This includes the guideline that "pregnant women who have entered the 24th week of pregnancy at any time during the voyage should not be eligible to sail on the ship". It is Silversea's policy that any guest who has entered her 24th week of pregnancy or above, at any time during the voyage, will be prohibited from sailing. The guest and treating doctor should consider before any sailing that there is no obstetrician/gynecologist available on the ship and those pregnancies, when unstable and poorly controlled, are potentially life-threatening, especially without backup.

Please note that during our sailings, pregnant guests may be at sea for several days without any immediate hospital and/or specialised backup. Pregnant guests must please note that if the proposed itinerary is not within the U.S., the availability of specialised shoreside facilities can be problematic. All guests are required to sign a health questionnaire at check-in to ensure they are aware of our pregnancy policy. If you have already booked a cruise or cruise tour and do not meet this requirement, please contact your travel agent or airline.

PRESCRIPTION MEDICATION

For your convenience and wellbeing, you must bring a sufficient supply of any prescription medicine you may need. Prescriptions cannot be refilled onboard, and usually cannot be refilled overseas. To prevent delays in clearing customs, it is also a good idea to travel with a doctor's letter explaining your prescription medication is required for your continued health.

Prior to your voyage — continued

It is also recommended that the medicine remains in its original container with the original pharmacy label intact.

SPECIAL MEDICAL CONDITIONS

At Silversea, your health and safety are our priority. If you have any existing medical conditions that may require our attention, or should you need oxygen for medical reasons while onboard, we kindly ask you to send us a written notification before your voyage to Silversea Special Services, 333 SE 2nd Avenue, Suite 2600, Miami, FL 33131 or by fax to + 1 954-759-5049.

Please note that an oxygen concentrator is the only form of oxygen equipment that Silversea ships can accommodate. Guests wishing to bring their portable oxygen tanks must obtain prior written authorisation from Silversea, as restrictions may apply.

GUESTS WITH REDUCED MOBILITY

Guests who rely upon wheelchairs must bring their collapsible wheelchair. Silversea strongly recommends wheelchair guests to travel with someone who is able to assist them both ashore and at sea, as Silversea is unable to offer special assistance at all times. Silversea does not offer full-time wheelchair service and/or staff fully dedicated to providing guests with wheelchair assistance.

Please note that not all shore excursions are suitable for guests with impaired mobility.

Guests requiring wheel-on and/or wheel-off access must contact Silversea before making a booking. Please note that wheel-on and/or wheel-off access may not be available at some ports of call. Silversea reserves the right to deny boarding to any guest who failed to notify Silversea of such requirement at the time of booking.

By booking passage and by boarding the ship, you represent and warrant you are physically and otherwise fit to travel, and you will comply at all times with applicable rules and regulations of the ship, and the orders and instructions of the ship's officers and medical staff.

Silversea reserves the right without liability to require a guest to disembark and/or to refuse to board and transport a guest who, in the judgment of Silversea or the ship's Master, is unfit to travel or may require care beyond that which Silversea is reasonably able to provide

STAFF AND TRAVEL COMPANIONS

Silversea is pleased to offer unmatched service at sea while offering reasonable assistance to guests who may require additional assistance during their voyage. Please note, however, that we are unable to provide staff fully dedicated to providing guests with wheelchair assistance. Guests requiring full-time assistance will need to travel with a travel companion who will assist them.

WHEELCHAIR AVAILABILITY AND ACCESS

Silversea visits ports around the world, including some of the most remote locations available for cruise ships, which significantly vary their ability to accommodate guests with disabilities including those in wheelchairs. Silversea will attempt to arrange alternative transportation for guests with limited mobility to access port facilities, where available. In each case, the Master of the vessel make a final determination for all concerned guests regarding the advisability of providing such assistance or disembarking guests or mobility equipment taking into account all appropriate factors, including the port's conditions, weather conditions, security conditions, and the equipment to be disembarked.

TENDERING

Many ports of call require guests on the vessels to go to shore by tender craft. If you choose to participate in an excursion which includes tendering, you must be able to negotiate narrow stairs to enter and exit the tenders with limited assistance. When the vessel is required to tender guests, the vessel will not be moored, and a gangway will not be available. During tendering, Silversea is unable to transport wheelchairs or mobility scooters with guests.

What to pack

PACKING ESSENTIALS

ONBOARD DRESS CODE

Silversea operates an onboard dress code after 6 pm.

During the day, casual wear, similar to five-star resort sportswear, is suitable for daytime activities. It is recommended to wear flat or low-heeled shoes for deck activities.

Evening wear falls into two categories:

- **Elegant Casual:** On casual evenings, ladies may opt for trousers, blouses, skirts, or casual dresses, while gentlemen can wear open-collar shirts and slacks. A jacket is optional.
- **Formal Optional:** Guests may choose a more formal attire, such as an evening gown or cocktail dress for ladies and a tuxedo, dinner jacket, or dark suit with a tie for gentlemen. Alternatively, guests are welcome to adhere to the Elegant Casual dress code, except that gentlemen must wear a jacket in all indoor spaces.

Regardless of the daily dress code:

- After 6 pm, indoor spaces prohibit jeans, shorts, sneakers, or flip-flop-type footwear.
- Casual wear is always suitable in outdoor venues.
- Gentlemen dining at La Dame restaurants are required to wear a jacket.

The number of formal evenings depends on the length of the voyage. A guideline for reference is below:

- On sailings of 7 days or fewer, Elegant Casual nights throughout.
- On sailings of 8-14 days, expect between 1 to 2 Formal Optional nights.
- On sailings of 15 days or more, expect 2 or more Formal Optional nights.

OTHER ITEMS TO PACK

The Boutique onboard is stocked with some toiletries as well as a few other essential items. However, we do suggest you pack a supply of essential items, since toiletries are often expensive overseas and sometimes unavailable. Also, be sure to pack an ample supply of film/memory cards and batteries for your camera, chargers and cables for all electronic devices you bring, over-the-counter medications and prescription drugs.



PROHIBITED ITEMS

Guests may bring aboard the luxury cruise ship a reasonable amount of clothing and personal effects without charge.

Upon embarkation, our teams will perform security screenings during which we inspect guests belongings and may remove prohibited items outside of the guest's presence. Prohibited items may be confiscated and returned on the last day of the voyage prior to disembarkation.

Such items include:

- Firearms and ammunition, including realistic replicas
- Sharp objects, including all knives and scissors (Please note that personal grooming items, such as safety razors and scissors with a blade length less than 4 inches / 10 cm, are allowed)
- Illegal drugs and substances
- CBD Oil / CBD products
- Candles, incense, coffee makers, clothes irons, travel steamers and hot plates (i.e. items that generate heat or produce an open flame, or any other item that may create a fire hazard). Exceptions include curling irons, hair straighteners, matches and normal lighter. However, "torch lighters" that emit a powerful concentrated flame, and novelty lighters that look like guns, are not allowed
- Hoverboards
- Martial arts, self defence, and sports gear, including handcuffs, pepper spray, and night sticks
- Flammable liquids and explosives, including lighter fluid and fireworks
- Hookahs and water hookah pipes
- HAM radios
- Electrical extension cords, including power strips and/or surge protected strips
- Dangerous chemicals, including bleach and paint
- Perishable food and meat products
- Drones, including toy flying device

LUGGAGE ALLOWANCE

Luggage allowance guidelines/fees vary by airline, airport and/or class of service. Airlines are strictly enforcing these policies and you may be required to pay additional charges at check-in should the weight and size of your luggage be outside the airline's set policy and/or the number of pieces exceeds the free luggage allowance. Many airlines limit each piece of luggage to 23 kg (50 lbs) or less. Since the airlines change their policies frequently, we strongly recommend that you or your travel/agent contact the air carrier(s) directly for the most up-to-date baggage allowance policies and weight/size restrictions. These policies are updated regularly on most airline websites. Please note that you are fully responsible for any luggage fees imposed by the airlines upon check-in. Silversea is not

liable for any costs associated with checked or carry-on luggage, or any items confiscated at the security checkpoint.

Silver Shore Transfers, Land Adventures and charter flights may have additional baggage limitations. Your final travel documents include the details of the luggage limitations, if applicable.

All luggage must be securely packed and tagged with the pre-printed luggage tags supplied as part of your documentation package. In accordance with airport security restrictions for carry-on baggage, we recommend you carry travel documents (passports, visas, inoculation verification, voyage and air tickets), medications and valuables by hand. Liquid, fragile, perishable and other articles not suitably packed are transported at your own risk.

While every effort is made to deliver luggage to your suite upon embarkation, delivery may be delayed due to strict customs formalities, which are beyond the ship's control.

SILVER SHORE BAGGAGE VALET

Silversea offers an optional baggage handling programme that conveniently begins and ends at your front door, enabling you to travel with ease.

For your convenience, we offer round-trip and one-way service options, with pricing based on the weight and number of pieces to be shipped. For most international embarkation ports, we require your luggage to be picked up 10-14 business days prior to your sail date. Each piece of luggage is insured up to a maximum of USD 2,000.

Exceptions may apply. Please contact Silversea or your travel agent for additional details, fares and general information.

TRAVEL DOCUMENTS

To ensure your journey runs smoothly, please remember to bring all required travel documents. These include air and voyage tickets, passport, visa and, if required, medical card inoculation verification. Please be aware that security measures imposed by overseas governments may change from time to time. It is your responsibility to secure all relevant documentation for your trip. If any guest fails to obtain and to have such documents readily available, that guest may be denied boarding and accommodation, or they may be disembarked during the voyage.

Note: Your passport must be valid for six months following your return date.

We require all guests to provide us with the above-mentioned documentation in order to board our vessels. Should you have any questions regarding travel documents, please consult your travel agent for advice.

While onboard

COMMUNICATION AT SEA

Communication via satellite onboard is a significantly different experience compared to high-speed connections onshore.

The signal travels in a similarly manner to radio waves but at much greater distances. That is why onboard internet access can be inconsistent and cannot be guaranteed at all times. Satellite communications can be affected by weather and the ship's location. As such, there may be temporary outages of any satellite-provided service, including internet, mobile phones, in-suite phones, television broadcast channels and world news summaries.

Considering these limitations, internet access is best used for email communication and web browsing. Certain websites and services may be restricted due to limited bandwidth. Certain online activities require high bandwidth and would be more frustrating than enjoyable.

INTERNET ACCESS

All guests will be granted complimentary, unlimited standard Wi-Fi for one device at a time. Guests sailing in an Owner's, Grand, Royal or Silver suite will receive complimentary unlimited premium Wi-Fi for up to two devices at a time. Standard Wi-Fi is provided at regular satellite speed – ideal for emailing, web surfing, chat or similar. It is not suitable for video, audio calls, or streaming. Premium Wi-Fi access is suitable for all kinds of applications, including video and audio call and streaming.

Premium Wi-Fi is available at an additional charge and will provide access for up to four devices simultaneously. You may use your own laptop to conveniently access the wireless internet and personal email services from the privacy of your own suite, and throughout the ship.

MOBILE PHONE AND DATA SERVICES

You can send and receive phone calls, text messages and other select data services on your smartphone or device while onboard. You will be billed by your home mobile phone provider; calls, text messages and data will appear as roaming charges on your bill. Before leaving home, you should contact your provider to confirm a roaming agreement and the applicable rates. Each suite is equipped with an in-suite telephone system that allows you to make direct-dial phone calls from your suite while at sea. Calls will be billed to your onboard account. Please consult the ship's Reception Desk for the current rate, which (at time of printing) is USD 5 per minute.

The ship's Internet service is a very reasonably priced alternative to phoning. Should someone wish to reach you while you are at sea, please refer to the "Leave Behind Information" provided in the final voyage documents.

PRESSREADER

It is recommended that you download the **PressReader application** before joining the ship to enjoy a variety of complimentary newspapers from around the world once onboard, directly from your iPad/iPhone or Android device. The application is free to download from the Apple App Store and Google Play Store. Once onboard, visit the Silversea Portal page then follow the PressReader link to connect and enjoy a worldwide selection of newspapers from our offline library.

ELECTRICAL APPLIANCES

For your convenience, 110-volt (U.S. current) and 220-volt (European current) outlets are provided in your suite, accommodating small appliances without the use of adapters or electric converters. USB-A sockets are available in all suites. A hairdryer is provided in each suite. Irons are available in the launderette for your convenience.

It is recommended that you pack an international adaptor.

TV

In-suite television programming is also available 24 hours a day offering movie channels and news channels such as CNN, BBC World, Fox News and ESPN. All TV channels depend on satellite reception and are subject to change. On your TV you will also find information such as menu previews, onboard activities and details about our ports of call.

ALL-INCLUSIVE

Onboard our ships, you will enjoy 24-hour gourmet dining, in-suite dining, butler service, superb entertainment and one complimentary shore excursion every day.

A selection of soft drinks, water, wines, spirits, and Champagne are complimentary throughout the ship. Your in-suite refrigerator and bar will be replenished upon request with your preferences. (A selection of premium wines, Champagnes and spirits are available at an additional charge.)

While onboard — continued

Silversea reserves the right to refuse to serve anyone who in our sole judgment may be under the influence of alcohol, or for any reason necessary to preserve the health and safety of guests and employees). Guests must be 21 years of age or older to purchase or consume alcohol.

GRATUITIES

All hotel service gratuities are included in your voyage fare and in the spa. Gratuities for services received shoreside are at your discretion.

S.A.L.T. PROGRAMME

S.A.L.T. (Sea and Land Taste) is our unprecedented culinary programme that enables you to use food as a lens to dive deep into the world's cultures and understand the soul of each destination. S.A.L.T. offers a variety of experiences, from tasting the local flavours in our regional restaurant every evening, to sampling local spirits, brews and signature cocktails or engaging in hands-on cooking sessions during the day.

S.A.L.T. LAB

Discover S.A.L.T. Lab, an interactive space where guests can deep-dive into local culinary heritage and techniques. Join our talented chefs and learn how your region's food is central to its culture. Engage in your destination through workshops, lectures and cooking demonstrations for an authentic souvenir not available in any shop. The S.A.L.T. Lab is not just about food and flavour; it is a unique place where holistic destination immersion gives an entirely new dimension to travelling. This is where the magic happens!

Location: Deck 4

Capacity: 24 guests

Opening hours: Depending on the schedule of classes

S.A.L.T. KITCHEN

Take your travel experience further than ever before in the S.A.L.T. Kitchen. *Silver Moon's* exclusive destination-focused restaurant is the place to be when it comes to enjoying the rich culinary heritage of your voyage. Taste your way through regional specialties for the most immersive travel experience. Whether you are looking for excellent food and wine, a social meal with friends or a deeper understanding of local culture, expect to find it in S.A.L.T. Kitchen.

Location: Deck 4

Capacity: 156 guests

Opening hours: Dinner only (18:30 - 21:00)

S.A.L.T. BAR

Nothing says authentic experience better than S.A.L.T. Bar. Get a taste for the authentic and settle down to enjoy locally-inspired cocktails and drinks. Taste the spirit of your destination with a Rum Punch in Barbados,

a Pastis over ice in Marseille, or a Pisco Sour in Lima. Be inspired to find your perfect locally-inspired beverage at the S.A.L.T. Bar and let the colour and flavours of your journey rush in.

Location: Deck 4

Capacity: 29 guests

Opening hours: Evenings only

DINING OPTIONS

Silver Moon features a variety of eight onboard dining venues including S.A.L.T. Kitchen, La Dame, La Terrazza, Atlantide, Silver Note, Kaiseki, Spaccanapoli, The Grill, plus 24-hour in-suite dining.

Restaurant reservations for our specialty restaurants can be requested on your "My Silversea" personal login area at www.my.silversea.com starting from 120 days and up to two days before your departure date.

ATLANTIDE

Atlantide delivers you our quintessential dining experience. Combining contemporary elegance and hallmark Silversea service, this classic restaurant offers our signature fine dining. Atlantide is one of our best-loved eateries, and the menu prides itself on superb ingredients and sublime flavour combinations, from lobster to gorgeous melt-in-the-mouth desserts.

Location: Deck 4

Capacity: 212 guests

Opening hours: Breakfast, lunch and dinner (dinner: 18:00 - 20:30)

LA DAME

Silversea's signature French restaurant, La Dame is the epitome of fine dining. Featuring the rich, smooth flavours of France, La Dame's reputation for gastronomic excellence is fully upheld aboard *Silver Moon*. Expect only the very best; chic contemporary style, vast ocean-view windows, crisp white table linens and impeccable white-gloved silver service with a smile. Decorated with custom-made interior panel compositions created by Lalique, there is no better place to feel the culinary soul of France than in La Dame.

Location: Deck 8

Capacity: 60 guests

Opening hours: Dinner only (18:30 - 21:00)

Fee: USD 60 per person

Reservation is required

LA TERRAZZA

Iconic hallmark of Silversea dining, La Terrazza offers authentic recipes and the freshest ingredients from our distinctive Italian heritage. Enjoy all the tastes of the different regions, including the best homemade

While onboard — continued

pasta, perfect antipasto, bowls of steaming risotto, hearty ragu and delicious tiramisu. Be sure to try one of the bold wines from the cellar, to wash it all down.

La Terrazza is open for casual, buffet-style breakfast and lunch with indoor or *al fresco* dining on the outdoor terrace. During the evening, La Terrazza transforms into an *à la carte* traditional Italian restaurant.

Location: Deck 7

Capacity: 236 guests (140 guests for dinner)

Opening hours: Breakfast, lunch and dinner (dinner: 18:30 - 21:00)

Reservation is recommended for dinner

KAISEKI

The fine art of Kaiseki lies in its meticulous preparation and beautiful presentation. Dishes reflect a passion for tradition and performance and our reinterpretation of these values is clear. Balanced menus have been inspired by the five elements of Japanese nutritional cuisine and respect the equilibrium of yin and yang. Daytime menus feature a varied and balanced menu of sushi, sashimi and other raw Asian-inspired dishes, while the evenings are alive with the taste and traditions of fine Japanese dining.

Its daytime menu features a varied selection of sushi, sashimi and other Asian-inspired dishes available for lunch.

Location: Deck 4

Capacity: 34 guests

Opening hours: Lunch and dinner only (dinner: 18:30 - 21:00)

Lunch is part of our all-inclusive dining experiences.

Dinner fee: Menu or *à la carte*: USD 40 per person

Reservation is required for dinner

SILVER NOTE

Where do you go if you want great food and a wonderful atmosphere in a relaxed and sophisticated setting? Silver Note. Harkening back to the older days of dinner and dancing, this venue embodies a feeling of fun and sense of glamour that is unequalled at sea. Jazz bands and soul singers play live as you sample delicate dishes with a gourmet twist.

Location: Deck 7

Capacity: 64 guests

Opening hours: Dinner only (19:30 - 21:30)

Reservation is required for dinner

THE GRILL

Silversea's much-loved casual dining restaurant serves a delectable range of burgers and salads by day and turns into our famous Hot Rocks table

BBQ concept by night. The Grill is one of the best places to eat between sea and sky. If you like flavoursome meals cooked to perfection, a casual laid back atmosphere and stunning views, The Grill is the venue for you.

Location: Deck 10

Capacity: 110 guests (100 guests for dinner)

Opening hours: Lunch and dinner only (dinner: 18:30 - 21:00)

Reservation is recommended for dinner

SPACCANAPOLI

Reflecting Silversea's Italian heritage, this emblematic street in Naples divides the city in two and is renowned for its pizzerias. No visit to the city is complete without a journey to Spaccanapoli. Therefore it is unsurprising that Spaccanapoli aboard *Silver Moon* reflects the true Italian way of life: the freshest ingredients, authentic dough and a perfect sense of the fabled Italian lust for life. The simplicity of *la dolce vita* is reflected in the relaxed dining style of the restaurant.

Location: Deck 11

Capacity: 62 guests

Opening hours: Lunch and dinner only (dinner: 18:30 - 23:00)

IN-SUITE DINING

You can order from our Room Service menu 24 hours a day.

Opening hours are for reference only. For precise opening hours, please refer to the Daily Chronicles provided on board.

BAR, LOUNGES AND OTHER PUBLIC AREAS

ARTS CAFÉ

Nestled cosily on deck 8 is the Arts Café. Hosting varied and exciting exhibitions, the Arts Café will showcase paintings and sculptures from a broad range of talent. The distinctive design of the venue is a relaxing getaway and offers daytime cuisine in the form of a café and deli-bar. But come early evening, the venue turns into a lively, evening cocktail lounge meaning you can retreat to one of the comfortable chairs, grab a drink and relax as you absorb the incredible view and watch the world float by. Whether you prefer the gentle sea breeze of the terrace or the sophistication of the inside, a superlative experience is always assured.

Location: Deck 8

Capacity: 26 guests

THE VENETIAN LOUNGE

The grandeur and magic of music and theatre. The experience of being transported by performance. That satisfying feeling of seeing an evening show... Welcome to Venetian Lounge, a place where the arts of theatre

While onboard — continued

and music meet with full-scale productions and feature films. Paying tribute to a golden age of glamour, this venue offers belle-époque style cabaret seating, with intimate tables and chairs subtly placed between the rows of comfortable tiered banquettes. As the stage lights dim, soak up the atmosphere, relax and enjoy a night of stunning sights and sounds.

Location: Deck 5

Capacity: 316 guests

THE PANORAMA LOUNGE

From early morning to late at night, the Panorama Lounge offers a haven of escape. A peaceful retreat that is the perfect place to break away to, a social place to meet and greet friends, or an evening venue to sip a cocktail as you sit back and watch the world go by. Sink into the plush seats and then in the evening, enjoy listening to the gentle sounds of a pianist, or the pulsing beats of our in-house DJ.

Location: Deck 9

Capacity: 200 guests

THE CASINO

Roulette, Blackjack and slot machines are available in The Casino for guests 18 years of age and older. Cash advances on your credit card may be arranged in The Casino. The Casino will be closed while in port and on occasion due to local government regulations. Hours will be posted onboard in the daily Silversea Chronicles and My Cruise.

Location: Deck 7

DOLCE VITA

Our main bar has been newly reimagined for *Silver Moon*. Dolce Vita has of course kept her legendary charm, inspired cocktails, stylish décor and comfortable seating, but a central bar now means the warm ambience is better than ever! Oozing Italian glamour, Dolce Vita is a relaxed, refined bar with a nightly piano player playing all your favourite tunes. Perfect for pre-dinner aperitivi, or even a post-dinner cocktail, Dolce Vita is truly the beating heart of social life on board.

Location: Deck 5

Capacity: 302 guests

THE CONNOISSEUR'S CORNER

The Connoisseur's Corner offers exceptional cognacs for purchase, along with an extensive selection of premium cigars.

Location: Deck 9

Capacity: 36 guests

OBSERVATION LIBRARY

Set on the highest level at the very top of the ship, this is a quiet space for reading and reflection while being dazzled by the undulating seascapes

that are constituent to life on board. Borrow a book from the in-house library, read the papers or just embrace the tranquillity of being at sea.

Location: Deck 11

Capacity: 94 guests

POOL DECK

At the outdoor heated swimming pool and whirlpools, you will find chaise loungers and a supply of towels. Please note, there is no lifeguard on duty, and your use of the pool is at your own risk.

Location: Deck 10

FITNESS, SPA AND BEAUTY SALON

FITNESS CENTRE

Open daily, you can tone up at the Fitness Centre with a workout, and then relax with a sauna. The Fitness Centre features a variety of modern equipment. Aerobics, yoga, Pilates and circuit training classes are offered.

Special classes, private fitness instruction and fitness sessions with the onboard fitness instructor are also available for an additional charge.

Location: Deck 6

Opening hours: from 6:30 am to 8 pm

ZAGARA BEAUTY SPA

Relax, rejuvenate and renew all your senses. The Zagara Beauty Spa by Silversea is a sanctuary of pure bliss... Sweeping sea views from the floor-to-ceiling windows, nine treatment rooms, an acupuncture suite, relaxation areas and a dedicated outdoor whirlpool allow delectable indulgence on board. Invigorating therapies including facials, body wraps and massages, plus men's and women's saunas and steam rooms are perfect for relaxing before your spa treatment or after your workout.

Location: Deck 6

Opening hours: from 8 am to 8 pm. Later appointments until 10 pm are available on request.

Reservation is required. Additional charges apply.

BEAUTY SALON

A full range of salon services including hairstyling, manicures and pedicures, is available on board this luxury cruise ship for both men and women. The complete selection of services and reserve the dates and times you prefer, visit My Silversea from 180 days and up to 48 hours before your voyage or onboard the ship, with our spa concierge.

Location: Deck 6

Opening hours: from 8 am to 8 pm

While onboard — continued

ENRICHMENT AND ENTERTAINMENT

Destination specialists, experts from the world of food and wine, celebrities, artists, guest speakers and renowned authors will travel on selected voyages, offering culturally immersive experiences from a unique perspective. These carefully curated events have been designed with our partners to engage, enlighten and enrich your time onboard.

SHORE EXCURSIONS

Booking direct with Silversea gives you peace of mind. Our local tour operators are fully insured and have been comprehensively vetted. In the unlikely event of issues with a Silversea tour, we assume responsibility and the ship will wait for our delayed shore excursion. Selected shore excursions (one per guest/day, excluding "days-at-sea"), if available, will be offered on a complimentary basis. Shore excursions are bookable on a "first-come-first-served" basis. Shore excursions may require minimum participation levels to operate, so it is recommended to sign up as early as possible. The deadline for booking Shore excursions on MySilversea is two days before your departure date.

Shore excursions are bookable on a "first-come-first-served" basis. Shore excursions may require minimum participation levels to operate, so it is recommended to sign up as early as possible. The deadline for booking shore excursions on MySilversea is two days before your departure date.

The Shore Excursions Programme is subject to availability in each port and your first choice may not be available. The first shore excursion booked in a single day/port, among the shore excursions bookable and available within the Programme, will be considered included with Door-to-Door and Port-to-Port fare, while additional excursions will be charged at full fare. For Essential fares shore excursions will be charged at full fare. The Shore Excursion Programme does not apply in the embarking and disembarking port. In case your first choice in a single port is waitlisted, Silversea recommends you choose an alternative option, which will be considered confirmed.

Should your first choice subsequently become available, guests will be notified about the status of the waitlisted tour and have the option to make a final choice in MySilversea. More excursions are available for purchase at full price.

Silversea reserves the right to cancel any excursions including freeshore excursions. No credit or other compensation will be given if free shore excursions are unavailable, cancelled or not used. All shore excursions, including those offered on a complimentary basis, are operated by independent partners over whom Silversea has no control. All advertised fares, savings, offers, programmes and itineraries are correct at time of printing, are subject to availability and may change at any time. Other restrictions may apply.

You will find a shore excursion booking form in your suite and at the Shore Concierge desk. Select the shore excursions in which you wish

to participate, then leave the completed and signed form at the Shore Concierge desk before the booking deadline indicated. Shore Excursion tickets will be delivered to your suite and your selected excursions will be charge to your shipboard account. Overland and exclusive excursions must be pre-paid by credit card through your reservation agents. If still available, they may also be purchased onboard.

Silversea offers a broad range of activities for guests of all physical capabilities. However, certain excursions are more appropriate for physically fit and active guests. All excursions offered are clearly identified with an activity level to assist you. We also offer a wide variety of Accessible Shore Excursion worldwide (according to the ports availability and local structure) designed for guests unable to negotiate motor coach steps or for full-time wheelchair/scooter users. The vehicle used on this type of shore excursion is adapted with an access ramp (or lift where available) to accommodate a limited number of mobility devices. In order to use the ramp and/or lift, guests are required to be seated on a wheelchair or scooter. For your safety, enjoyment, and that of your fellow guests, please be sure to select excursions which meet your physical capability. We therefore encourage you to review the excursion description carefully including the PLEASE NOTE section, which includes useful information. Silversea also offers port talks onboard. If you have any questions or concerns regarding shore excursion suitability, please contact the Shore Concierge (shoreconcierge@silversea.com) before your voyage or visit the Shore Concierge desk for more detailed information once onboard.

Expert Shore Excursion advisors are available to assist you with your destination knowledge, personalised planning and coordination of all private or independent touring suggestions.

This could include area highlights, flightseeing, water sports and more.. To take advantage of this service, requests should be submitted no later than 15 days before sailing and you must have a deposited or fully paid their outstanding balance.

Strict cancellation policies apply to confirmed, exclusive programmes. The Shore Concierge team can be contacted by email at shoreconcierge@silversea.com to arrange tailor-made tours.

When emailing shoreconcierge@silversea.com, please communicate your booking number. There is a service fee of USD 100 per voyage to secure your arrangements. This fee will be applied to your confirmed programme in that port.

FINANCIAL MATTERS

CARRYING MONEY

Silversea does not limit the amount of money you may carry during your voyage. For safety reasons, we recommend you take precautions and do not carry excessive amounts of cash. Many purchases can be conveniently made using credit cards or travellers cheques and do not require cash transactions. Silversea is not responsible for any loss of money.

CURRENCY EXCHANGE

It is a good idea to exchange some money at a bank before leaving home. Most international airports also offer currency exchange though they often charge higher fees than banks. We do not provide currency exchange onboard at all. The only currency the ships carry onboard is U.S. dollars. A 2% transaction fee will be charged for all cash advances or cash out of U.S. dollar traveller's cheques. Cash-outs are limited to USD 200 USD per day/ maximum of USD 1,000 per voyage due to limited funds carried onboard.

MAKING PURCHASES ABROAD

If you plan to make any major purchases abroad, we recommend that you use your credit card ashore wherever it is accepted. This will often ensure you receive a better exchange rate than what is offered locally.

YOUR SHIPBOARD ACCOUNT

Upon embarkation, you will be asked to register your VISA®, Master Card® or American Express® credit card number and expiration date, which must be valid through the final day of your voyage. All charges for services provided and products purchased onboard must be settled in cash (U.S. dollars), by U.S. dollars traveller's cheques or above listed credit cards before final disembarkation from the ship. Foreign transaction fees are possible. Authorisation holds may be made on credit card purchases.

TRAVELLER'S CHEQUES

Traveller's cheques in U.S. dollars may be used to pay your shipboard account.

ONBOARD SERVICES AND FACILITIES

BOUTIQUE / SHOPPING

The Boutique offers a selection of designer fashions, perfumes and Silversea logo items. Toiletries and convenience items are also available for purchase. We welcome you to come in and browse. Shops are closed while in port and on occasion due to local government regulations. You will find Boutique hours indicated daily in the Silversea Chronicles. The Boutique will be closed while in port due to customs regulations.

FUTURE CRUISE SALES

Located at the entrance of La Dolce Vita, deck 5, our Future Cruise Team is available to assist you with future itineraries. Book your next voyage during your stay and enjoy up to 5% onboard savings plus additional savings on selected voyages. Your travel agent or personal cruise consultant receives full credit for your booking onboard and you keep your onboard savings. In addition, here you can learn about the exclusive privileges and benefits of our Venetian Society, a membership programme for guests who have sailed previously with Silversea.

GUEST RELATIONS SERVICES

Each ship offers the services of a Guest Relations Manager who can assist you with any number of personal needs, reservations, information and other special requests.

LAUNDRY/VALET SERVICES

Complete valet services, including laundry, pressing and wet cleaning, are available and may be arranged through your butler. Customary charges will apply. A complimentary self-service launderette offers washing machines, dryers, irons and laundry supplies.

The launderettes are located on decks 5, 6, 7, 8, 9, 10 and 11.

Guests sailing in an Owner's, Grand, Royal or Silversuite have complimentary laundry, pressing and wet cleaning.

MAIL

Postage and mailing services are available onboard depending on the sailing region.

MEDICAL SERVICES

Each of our ships is equipped with a Medical Centre. Please refer to the Daily Chronicles for opening hours. When docked, supplementary emergency care may also be obtained through local medical facilities. Guests may be charged for medical services and for medications used for their medical treatment. The Medical Centre is not intended or designed to provide ongoing treatment for pre-existing conditions or for extended critical care, and Silversea is not responsible for the diagnosis, treatment or services furnished by shipboard medical personnel. Guests requiring oxygen for medical reasons are welcome to bring an oxygen concentrator onboard. Guests wishing to bring their own portable oxygen tanks must obtain prior written authorisation from Silversea, as restrictions may apply. (For additional details, see the Passage Contract.)

SHOESHINE SERVICE

Complimentary shoeshine service is available to all guests upon request.

While onboard — continued

RELIGIOUS SERVICES

Unhosted and non-denominational religious services are held onboard ship on Sundays. During holidays, Catholic and/or Jewish clergy will be onboard whenever possible.

OTHER POLICIES

ITINERARY VARIATIONS

It is our goal to follow our ship's schedule and itinerary as planned. However, conditions beyond the control of Silversea, such as weather, may occasionally make it necessary to alter an itinerary. You will be notified of any required deviation as soon as possible.

PETS

We are unable to accommodate pets of any kind on any Silversea voyage.

DRONE POLICIES

Please note that due to the varied port authority laws concerning drone usage, and in the interest of passenger safety and ship security, Silversea prohibits the use of all aerial drones.

SAFETY PRECAUTIONS AND PROCEDURES

It is mandatory that all guests participate in a safety drill, which is normally scheduled to take place before departure from the port of embarkation. Please note that emergency information is posted in your suite.

SMOKING

With Silversea, the comfort, enjoyment and safety of all guests is paramount. To ensure a pleasant and safe environment, smoking is prohibited in most public areas, guest suites and suite balconies.

However, cigarette, e-cigarette, cigar, pipe and vaporiser smoking is permitted in the Connoisseur's Corner both indoors and outdoors. In addition, cigarette, e-cigarette and vaporiser smoking is permitted in specifically designated outside areas and tables at starboard side of the Panorama Lounge and at the port side of the Pool Grill.

Silversea kindly requests that all guests observe the non-smoking areas.

VISITORS ONBOARD

If you would like to make arrangements for visitors to board the vessel, please have your travel agent contact Silversea Special Services. Requests should be made in writing no later than 14 days before departure.

Silversea may limit the number of visitors permitted onboard or not allow visitors in certain destinations.

VALUABLES

Your suite is equipped with a personal safe, located inside your walk-in wardrobe. Please take great care with your money, jewellery, cameras, binoculars, documents and any other articles that you retain in your personal control or keep in your suite, as Silversea is not responsible for damage to, or loss of, these items.

Back home again

CUSTOMS AND DUTY FREE PURCHASES

On your return flight home, the airline will provide you with a Customs Declaration Form. If you plan to make numerous purchases abroad, please keep all sales receipts handy in your carry-on bag to help you complete this form. U.S. customs will permit each traveller to return to the United States with no more than USD 800 worth of merchandise purchased abroad without paying duty. You will be charged a 10% duty for the next USD 1,000 worth of purchases, and on purchased items that total more than USD 1,400, you will be assessed an additional rate based on the retail value from the country of origin. Limits on tobacco and liquor are as follows: 100 cigars or 200 cigarettes and one litre of wine, beer or liquor.

DISEMBARKATION

Disembarkation instructions will be provided onboard towards the end of your voyage. Disembarkation begins shortly after clearance by local customs. On disembarkation day, you should plan to vacate your suites by 8 am and disembark the ship before 10 am at the latest.

